

Contact

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 www.bsl.org.au

Resources

Energy

Victorian Energy Compare	Victorian Government Price Comparator https://compare.energy.vic.gov.au/
Victorian Energy Saver	Rebates for energy-efficient household products https://www.victorianenergysaver.vic.gov.au/save-energy-and-money/discount-energy-saving-products/save-with-these-energy-efficient-products
Energy and Water Ombudsman	FACT SHEET https://www.ewov.com.au/files/fact-sheet-15-changing-energy-retailer.pdf
Utility Relief Grant Scheme	Relief grants for paying overdue energy or water bills for low-income Victorians experiencing unexpected hardship https://services.dhhs.vic.gov.au/utility-relief-grant-scheme

Loans

StepUp	https://stepuploan.org.au/assets/files/2014/07/StepUP-DL-Brochure-Reduced-Size.pdf
NILS	https://nils.com.au/assets/files/2014/07/NILS-Brochure.pdf

Computer

Computerbank Victoria	Sells affordable computers 1 Stawell Street, North Melbourne 3051 Open Friday 10am-5pm & Saturday 12:30pm-5pm info@computerbank.org.au
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Work Ventures Connect IT	Supplies refurbished computers with additional Microsoft Programs, offers tech support and commercial repairs https://workventures.com.au/
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Medical costs

Australian College of Optometry	Eye care in Melbourne – Costs and Benefits http://www.aco.org.au/eye-care-services/eye-care-in-melbourne/costs-and-benefits
The Royal Dental Hospital	Emergency and general dental available for eligible patients https://www.dhsv.org.au/home (03) 9341 1000
13-SICK National Home Doctor	After Hours Bulk Billing Medical Service https://homedoctor.com.au/ 13 74 25

Emergencies

Financial Crisis Support	https://services.dhhs.vic.gov.au/financial-crisis-support
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Insurance

Insure It	Information for insurance products: http://www.insureit.vic.gov.au/ Order “Insure it, it’s worth it”: http://goodshepherdmicrofinance.org.au/researchreports/insurance-toolkit/
Essentials by AAI	Affordable insurance by Good Shepard Microfinance: https://www.essentialsbyaai.com.au/

Children

Camps, Sports and Excursion Fund	https://www.education.vic.gov.au/about/programs/Pages/csef.aspx
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Childcare	https://www.humanservices.gov.au/individuals/subjects/assistance-child-care-fees
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Private Rental

Bond assistance	https://www.housing.vic.gov.au/rentassist-bond-loan
Rental changes & rights Victoria	<p>New Victorian laws temporarily change how the <i>Residential Tenancies Act 1997</i> operates in response to the COVID-19 pandemic. These laws will apply for 6 months from 29 March 2020. The changes introduced by the new laws include:</p> <ol style="list-style-type: none"> 1. Changes to evictions, including a ban on notices to vacate – tenants cannot be evicted between 29 March and 26 September 2020 for rent arrears caused by the impacts of COVID-19. Eviction 2. A ban on rent increases - the landlord is not allowed to increase the rent for six months from 29 March 2020. Rent increases 3. Changes to when tenants can move out - A landlord cannot claim compensation or ask you to pay lease break fees if you terminate your lease early by giving a Notice of Intention to Vacate in COVID-related cases Moving out 4. Changes to tenants' obligations, if related to COVID-19 5. Restrictions on tenant database listing, if related to COVID-19 6. New protections for victim-survivors of family violence - see Protection from violence Restraining orders 7. A new dispute resolution process for tenants and landlords. https://www.tenantsvic.org.au/advice/coronavirus-covid-19/#rent-increase (edited)

Clothes and Shoes

Op shops	https://opshop.org/list/VIC/MELBOURNE
Fitted for work	https://fittedforwork.org/

General

ASIC Money Smart	Order publications: https://portal.nationalmailing.com.au/ASIC Money Smart Publications: https://www.moneysmart.gov.au/tools-and-resources/publications
Victorian Concessions	https://services.dhhs.vic.gov.au/concessions-eligibility-calculator

	<p>https://services.dhhs.vic.gov.au/sites/default/files/2017-06/concessions-at-a-glance.pdf</p> <p>https://services.dhhs.vic.gov.au/sites/default/files/2019-07/Victorian%20concessions%20booklet.pdf</p> <p>To order publications, email: concessions@dhhs.vic.gov.au</p>
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Credit Card

Centrepay	<p>Free direct Billing Service</p> <p>https://www.humanservices.gov.au/individuals/services/centrelink/centrepay</p>
Financial Counselling Australia	<p>Find a financial counsellor</p> <p>1800 007 007</p> <p>http://www.ndh.org.au/Talk-to-a-financial-counsellor/Find-a-financial-counsellor</p>
CareRing	<p>Provides an extensive range of support services</p> <p>1800 545 366</p> <p>https://www.unitingkildonan.org.au/programs-and-services/financial-support/caring/</p>